

Case Management Systems for Small Charities

A Case Management System can be vital in organising your work, making sure your team are all on the same page and allowing your organisation to grow. However, Case Management Systems can be very expensive - big names in the industry charge thousands and to have them set up exactly as you need can cost even more. We have put together some brief information on two alternative platforms – [Time to Spare](#) and [Makerble](#) – which were both conceived with small charities in mind.

*Time
to
Spare*

[Time to Spare](#) is free to small organisations. This free version is ideal for teams with 1-20 members, though founders Will and Tom are always ready to have a chat if you think it is time to expand.

The key organisational features of Time to Spare include people, case notes, events, bookings, registers, surveys and reports.

By bringing these key features together, Time to Spare replaces the endless spreadsheets, survey responses and outcome trackers to help you to get everything in one place.

For customer support there is a live chat function, through which you can speak directly with either of the founders, Will or Tom, to get the help you need fast.

Security and GDPR are built into the system with different levels of admin permissions. Another handy GDPR-compliant factor is that it is possible to delete people and their details from the system but retain them as a statistic so that your reporting won't be affected.

To get a feel for how easy to use the system is, you can watch a five-minute demo of Time to Spare [here](#).

To hear how Time to Spare has helped other organisations, you can read some case studies [here](#).



[Makerble](#) has been designed to be simple to use. With a Facebook-like 'feed', it's easy to keep up to date with the latest work and updates on all aspects of your organisation's day to day work.

The system is structured via different 'apps', including contacts, events, surveys and boards. Pricing bands are per app / per user so you're not paying for what you don't need. Organisations can start small and expand by adding apps when they're ready.

Makerble really comes into its own in how easy it makes it to see journeys. The Boards app allows you to demonstrate change over time in just a couple of clicks, speeding up your impact reporting for funding.

For customer support, there is email and a live chat function. Your group can also book training sessions to get the whole team up to speed.

Security and GDPR have been highly considered at Makerble, with two-factor authentication at sign in, data encryption and daily back up of data, as well as making it easy for contacts to request that their data is amended or deleted.

Watch a short testimonial from a small organisation who use Makerble [here](#).

Check out Makerble's transparent pricing chart by clicking [here](#).

If you think Makerble could be right for you, your local organisation will be able to use it for free for a month-long trial so you can get a feel for the system without the fear of committing to a new tool.

To find out more about either Time to Spare or Makerble or to chat about which system could be right for you, please email Becky at beckyd@richmond cvs.org.uk.